



# Tonbridge River Trips

PG Pleasure Boats Ltd t/a Tonbridge River Trips Trips Terms & Conditions

## Tonbridge River Trips - Terms and Conditions

Ver 10 July 2021

1. Bookings can be made for any number up to 12 on scheduled trips.
2. Bookings cannot be made online for today - contact the skipper (details on home page) by phone.
3. Bookings can be made for exclusive use of the boat or to join others on scheduled trips.
4. Children (under16) and vulnerable adults MUST be accompanied by a responsible adult (16+).
5. A QR code is displayed for passengers to log into the NHStrack and trace if they wish.
6. Tonbridge River Trips will check the booking request and email or phone you back within 2 working days to finalise the booking.
7. The charges for scheduled trips are £10 for adults £5 for under 16's, under 2's and carers are free. Exclusive bookings are £100 per hour for up to 12 passengers.
8. When Tonbridge River Trips contact you re the booking we will request full payment for the trip as booked and provide methods of paying.
9. In the event that the trip cannot proceed, for any reason, other than your non-attendance, the payment (less £3 admin, at our discretion) will be returned or held against a revised date.
10. The trip starts and ends from the Big Bridge in Tonbridge High Street access via the steps, please arrive 5 minutes before departure and wait in the area above the mooring, away from the gate and steps.
11. Once the boat and mooring are clear you will be invited down to the boat, please use hand sanitiser provided before and after the trip.
12. On the mooring we will check your names, before boarding the boat, please sit as directed by the skipper.
13. During the trip please remain in your seats.
14. Tonbridge River Trips reserves the right to refuse any person(s) without prejudice, explanation, or refund.
15. All water activity carries a risk, we aim to minimise the risk but when you book you are accepting this as your own risk.
16. Tonbridge River Trips will try to keep to schedules as advertised but be aware that events and conditions can cause this to vary, where and when possible we will attempt to contact you and advise.
17. Tonbridge River Trips reserves the right to alter this information at any time.